

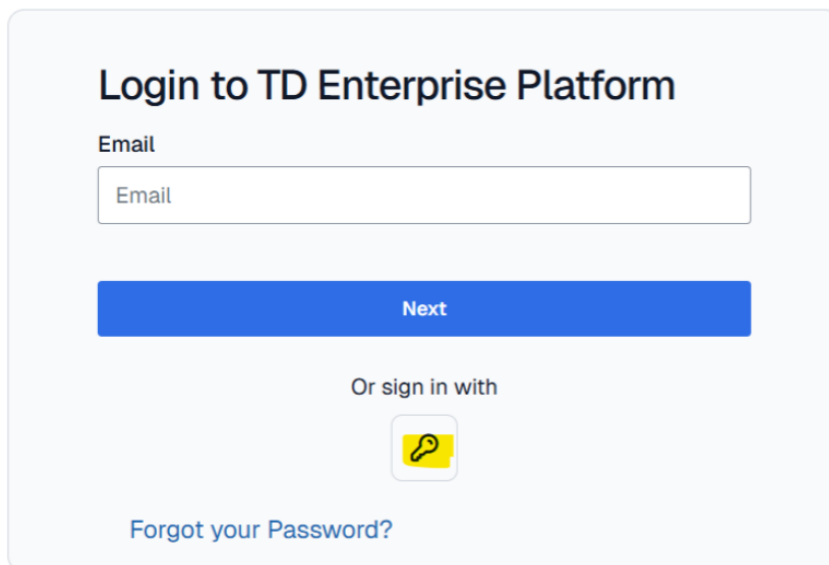
Welcome to the International Student Portal

Welcome to the Office of International Programs and Services International Student Portal. This portal is used to manage immigration-related requests, documents, and communication during your time at the university.

Access the Portal

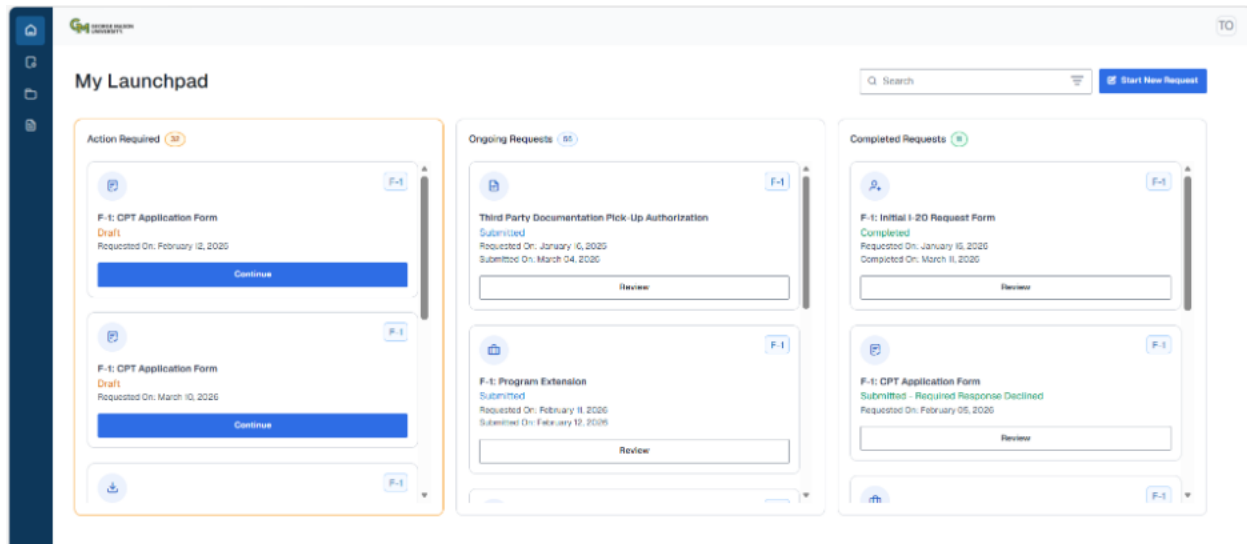
Log in using your Mason Single Sign-On (SSO) credentials:

<https://internationalhub.gmu.edu/>



The image shows a login interface for the TD Enterprise Platform. At the top, the title "Login to TD Enterprise Platform" is displayed. Below the title is an "Email" label and a text input field containing the placeholder text "Email". A prominent blue button labeled "Next" is positioned below the input field. Underneath the button, the text "Or sign in with" is followed by a yellow key icon. At the bottom of the form, there is a blue link that reads "Forgot your Password?".

After logging in, you will be directed to your **My Launchpad**, which serves as your main dashboard.



My Launchpad Overview

The My Launchpad page is the main dashboard used to manage requests and review request activity.

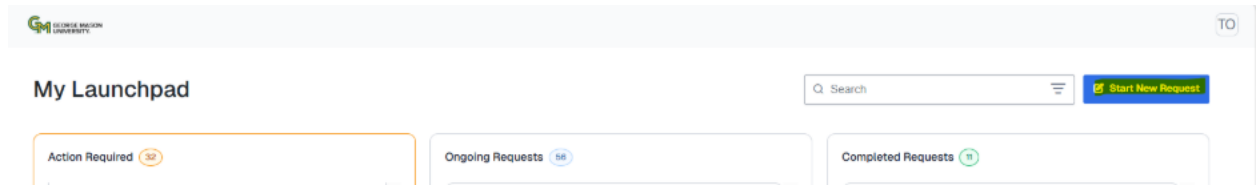
The dashboard includes:

- **Action Required** – Requests that need student action such as corrections or additional document uploads
- **Ongoing Requests** – Requests that have been submitted and are currently being processed
- **Completed Requests** – Requests that have been fully processed
- **Start New Request** – Option to begin and submit a new request through the portal

How to Submit a Request

To submit a request:

- Select **Start New Request** from My Launchpad
- Choose the appropriate request type
- Complete all required fields
- Upload required documents
- Submit your request for review



How to View Requests & Check Status

To access your requests, go to **My Launchpad** → **Requests**. From there, you can view all active and past requests.

Request Status Meanings

- **Draft** – The request has been started but not submitted
- **Submitted** – The request has been submitted successfully
- **In Review** – The request is currently being reviewed
- **Edits Required** – Updates or corrections are needed before processing can continue
- **Approved** – The request has been approved
- **Completed** – The request has been fully processed
- **Dismissed** – The request has been closed or not approved

Viewing Your Profile

The Profile section allows students to view their immigration and personal information. This information is read-only, and updates must be made through a request in the portal.

My Profile

AT A GLANCE VISA DETAILS

U.S. Status Summary

SEVIS ID	SEVIS Site	SEVIS Status	Program Start Date	Program End Date
[REDACTED]	[REDACTED]	Draft	05/18/2026	06/01/2027

Dependents
No Dependents on record

Authorizations
No Authorization on record

Authorized Employment Information
No Authorized Employment Information on record

Jump To

Managing Documents

The Documents section allows students to upload, view, and download documents required for processing immigration-related requests.

My Documents

Use this space to access and manage your documents

Search 5 Uploads

Shared with Me

No documents shared with you
When someone shares a document with you, it will appear here.

All Documents

- MOMS VISA.jpg - Dependent Visa (2mo ago)
- Offer Letter.pdf - I-20 (OPT) (2mo ago)
- bank statements for POF.png - Bank Statements (2mo ago)

View All

Communication

The Communication section allows students to view messages, updates, and comments related to their requests. Students should check this section regularly for important updates from OIPS.

Need Help?

For technical issues or access support, please contact University Life Technology Services at ultech@gmu.edu.

For non-technical or immigration-related inquiries, please contact the OIPS Front Desk:
<https://oips.gmu.edu/contact-us/>